

FIG. 1

Sociodemographic characteristics		Health status		Healthcare utilization		Healthcare costs		
Variable	Mean (SD)	Variable	Mean (SD)	Variable	Mean (SD)	Variable	Mean (SD)	
Age (years)	65.2 (10.5)	Gender	Male	Number of visits	1.2 (0.8)	Outpatient costs	150.0 (100.0)	
Marital status	Married	Female	1.0 (0.0)	Inpatient costs	200.0 (150.0)	Total costs	350.0 (250.0)	
Education (years)	12.5 (3.0)	Health status	Good	Number of hospitalizations	0.5 (0.5)	Outpatient costs	150.0 (100.0)	
Income (€)	1500.0 (500.0)	Fair	0.5 (0.5)	Inpatient costs	200.0 (150.0)	Total costs	350.0 (250.0)	
Health status	Good	Poor	0.5 (0.5)	Number of visits	1.2 (0.8)	Outpatient costs	150.0 (100.0)	
Healthcare utilization	Number of visits	1.2 (0.8)	Number of hospitalizations	0.5 (0.5)	Inpatient costs	200.0 (150.0)	Total costs	350.0 (250.0)
Healthcare costs	Outpatient costs	150.0 (100.0)	Inpatient costs	200.0 (150.0)	Number of visits	1.2 (0.8)	Outpatient costs	150.0 (100.0)
	Total costs	350.0 (250.0)	Number of visits	1.2 (0.8)	Inpatient costs	200.0 (150.0)	Total costs	350.0 (250.0)

201

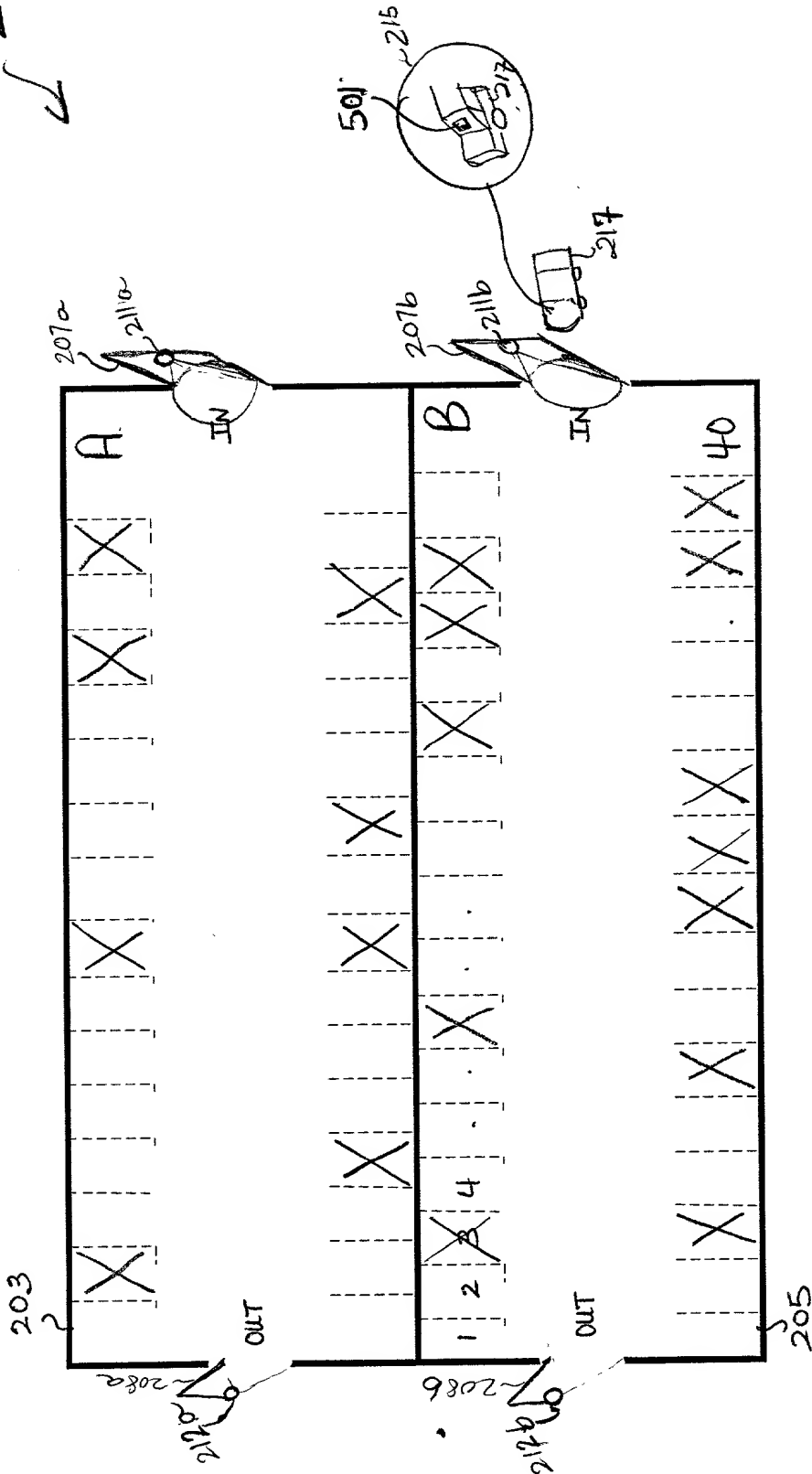


Fig. 2

105

309

311

Reservation Data <- 12/20/2000 ->	LOCATION A <u>301</u>	LOCATION B <u>303</u>	LOCATION C <u>305</u>
Total # of Spots	12	300	25
Spots Available	3	44	11
Availability Grid	1 2 3 4 5 <u>6</u> 7 8 9 10 11 12		
Coupon code counter	1001	14002	433

Fig. 3A

00472301

Unavailable	LOCATION A
1	12/20/2000 - 12/24/2000
2	12/18/2000 - 12/24/2000
<u>4</u>	12/16/2000 - 12/24/2000
6	12/17/2000 - 12/24/2000 valet 3:05 PM AA FL#226 5:46 PM AA FL#431
7	12/20/2000 - 12/24/2000
9	12/20/2000 - 12/24/2000
10	12/20/2000 - 12/24/2000 valet 9:00 AM Delta FL#001 7:00 PM Delta FL#023
<u>12</u>	12/21/2000 - 12/24/2000
Available	LOCATION A
3	before 12/27/2000
5	open (60 days)
8	12/20/2000 only after 11:00 AM
11	12/20/2000 only after 3:30 PM
13	Overflow spot

Fig. 3B

FIG. 4A

File Edit View Favorites Tools Help

http://www.parkingreservation.com/reservation.html

Help

Customer Profile

Account Number

Name

Address

Email

Reservation Request

Departure Date

Time

Return Date

Time

Options

Billing Information

Credit Card Type

Card Number

Expiration Date

Confirm

HELP

Select Topic

airport

billing

location

reservation

valet

FIG. 4D

OPTIONS

reserve by flight number

valet in and out

automatic extension

check-in time select

Update

FIG. 4C

http://www.parkingreservation.com/reservation.html/conf

Please Confirm Itinerary and Billing

Location: XYZ Airport -Lot 50

Reservation IN Date: 11/20/00

IN Time: 8:45 AM

Reservation OUT Date: 11/24/00

OUT Time: 3:30 PM

Credit Card No.: VISA 123456789

Your account will be billed \$25.00

Policy Statements

Cancellation, Changes and Extensions

Confirm

FIG. 4B

AUS920005664S1
5067

FIG. 4E

431 430

http://www.parkingreservation.com/reservation.html/auction X

**RESERVATION REQUEST FOR
LOCATION X -12/20/00**

LIMITED SPACING AVAILABLE FOR SELECTED DAYS

PLEASE PLACE BID FOR SPACE

HIGHEST BID: \$20.00
CURRENT MINIMUM BID NEEDED TO WIN: 10.00

YOUR BID: 433

NOTIFICATION OF YOUR BID STATUS WILL BE SENT TO YOUR EMAIL ADDRESS
ON FILE. IF YOUR BID IS SUCCESSFUL, YOUR CREDIT ACCOUNT WILL BE
AUTOMATICALLY BILLED THE BID AMOUNT. FINAL BIDS MUST BE SUBMITTED
BY 12/18/00. YOU MAY INCREASE YOUR BID AT ANY TIME PRIOR TO THE CUT-
OFF TIME.

Place Bid 435 Return to Reservation Page 437

FIG 5A

501

RESERVATION COUPON
(Please Display on Windshield)

Location: XYZ Airport -Lot 50
Reservation IN Date: 11/20/00
IN Time: 8:45 AM
Reservation OUT Date: 11/24/00
OUT Time: 3:30 PM

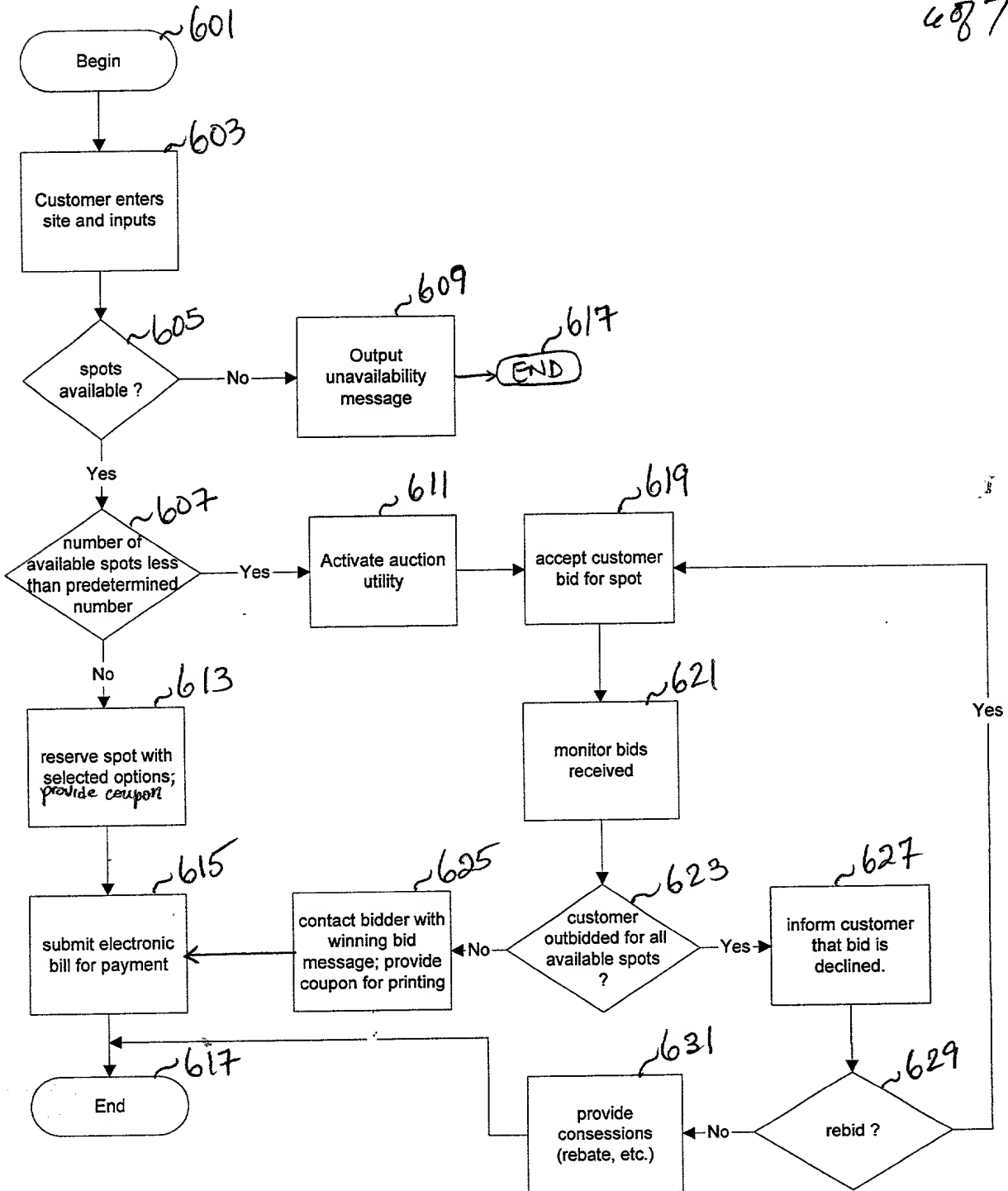
504 12345
503

513 AZ101020200084510242000150512345

FIG. 5B

FIG. 6

AUS92000546451
487



004727 5339560

FIG. 7

AUS92000566US1

7887

